

Privacy Policy (Sensitive Skin Cares)

Effective date: August 1, 2026

Sensitive Skin Cares ("we," "us," or "our") respects your privacy. This Privacy Policy explains how we collect, use, disclose, and protect your information when you visit <https://www.sensitiveskincare.com/> (the "Site") or purchase from our store.

1) Information We Collect

We may collect the following types of information:

Information you provide to us

- Contact details (such as name, email address, phone number, shipping/billing address)
- Order details (products purchased, order notes)
- Messages you send us (for example via contact forms, chat, or email)

Information collected automatically

- Device and browser information
- IP address and approximate location (city/state)
- Pages viewed and actions taken on the Site
- Cookies and similar technologies (see "Cookies" below)

Payment information

Payments are processed by our payment providers. We do not store your full payment card number. Payment providers may collect payment details to complete your transaction.

2) How We Use Your Information

We use your information to:

- Process and fulfill orders (including shipping, returns, and customer support)
- Communicate with you about your order, account, or inquiries
- Improve our Site, products, and customer experience
- Prevent fraud and secure our Site
- Comply with legal obligations
- Send marketing emails if you opt in (you can unsubscribe anytime)

3) How We Share Your Information

We may share your information with:

- Service providers that help us operate our business (website hosting, analytics, email, customer support tools)
- Payment processors to complete transactions

- Shipping carriers to deliver your orders
- Legal authorities if required to comply with law or protect rights and safety
- Business transfers if we are involved in a merger, acquisition, or sale of assets

We do not sell your personal information.

4) Cookies and Analytics

We use cookies and similar technologies to operate the Site and understand how visitors use it. These may include essential cookies (for security and checkout) and analytics cookies.

You can control cookies through your browser settings. Disabling cookies may affect Site functionality.

5) Your Choices

- Email marketing: You can unsubscribe using the link in our emails.
- Account/order info: You may request access, correction, or deletion of your personal information (subject to legal requirements).

6) Data Retention

We keep personal information as long as needed to provide services, fulfill orders, comply with legal obligations, resolve disputes, and enforce agreements.

7) Security

We take reasonable measures to protect your information. However, no method of transmission or storage is 100% secure.

8) Children's Privacy

Our Site is not intended for children under 13, and we do not knowingly collect personal information from children.

9) U.S. Customers

Our business operates in the United States and ships within the U.S. only. If you access the Site from outside the U.S., your information may be processed in the U.S.

10) Contact Us

If you have questions about this Privacy Policy or your personal information, contact us:

Sensitive Skin Cares

104 Mountain Ave, Gillette, NJ 07933, USA

Email: admin@sensitiveskincare.com

Phone: 917-494-7978

11) Changes to This Policy

We may update this Privacy Policy from time to time. Changes will be posted on this page with an updated effective date.